

December 30, 2008

Mr. Jarrett Keck
Oklahoma Department of Environmental Quality
707 N Robinson
Oklahoma City, OK 73102

cc: Fenton Rood, OK DEQ; Richard Wingate, LG Electronics; Daniel Kim, LG Electronics

Sent via e-mail to: jarrett.keck@deq.ok.gov and fenton.rood@deq.ok.gov on December 30, 2008

Dear Mr. Keck:

Per your instructions regarding compliance with the Oklahoma Computer Equipment Recovery Act, I have constructed this letter outlining LG Electronics USA, Inc.'s (LGEUS) plan for recovery of LG-brand consumer electronics covered by the Act. LG Electronics manufactures or has manufactured computer monitors which are sold within the State of Oklahoma under the brand names LG, GoldStar and Zenith; LG Electronics does not manufacture any other electronic devices sold in Oklahoma under LG-owned brand names as described in Section 3 of the Act.

LGEUS has selected Waste Management Recycle America (WMRA) to serve as its electronic waste collection and recycling contractor. As part of LG Electronics Recycling Program (as detailed on the webpage <http://us.lge.com/green/>), WMRA develops and maintains fixed collection sites within the United States for unwanted LG-brand consumer electronic products. Consumers may drop off at WMRA fixed sites unwanted LG, GoldStar or Zenith consumer electronic products, including televisions, monitors, audio equipment, video cassette players and recorders, DVD players and recorders, combination TV/VCR and TV/DVD units, set top boxes and accessories associated with those products. There is no charge to the consumer if they drop off the listed LG-brand products. In addition, consumers may drop off any brand of cellular phone, GPS device or Personal Digital Assistant (PDA) or consumers may use a postage-free mailing label to send those handheld devices directly to LGEUS' handheld device recycler. All electronic products collected under the LG Electronics Recycling Program are recycled in an environmentally sound manner; LGEUS' recycling partners, WMRA and Materials Processing Corporation (MPC) are signatories of the Basel Action Network (BAN) Recycler's Pledge of True Stewardship and maintain an environmental quality system accredited to the requirements of ISO 14001.

In addition to fixed collection sites, an integral part of the LG Electronics Recycling Program is electronic waste collection events. These events are scheduled periodically across the United States and are held in conjunction with LG retail partners. The events are managed by LGEUS, retailer and WMRA personnel. Such events allow consumers to drop off, free of charge, any brand of consumer electronic equipment. Note that collection events currently are not scheduled more than a few months in advance.

In order to meet the convenience requirements of Sections 5c through 5e of the Oklahoma Computer Equipment Recovery Act, LGEUS has developed the following plan for the State of Oklahoma:

- 1) A WMRA fixed collection site is located at 5011 West Reno, Oklahoma City, OK 73127-6604. The contact for that site is: Tom Tuminello, telephone number 405-949-7563. Consumers may drop off any LG-brand consumer electronics at that site free of charge, including computer monitors, which are covered by the Act. LGEUS and WMRA are working to expand the number of fixed collection sites across the United States, including within the State of Oklahoma.

- 2) LGEUS and WMRA will schedule electronic waste collection events at various locations within the State of Oklahoma over the course of each program year. Those events will allow Oklahoma residents to drop off any brand of consumer electronic products free of charge over the duration of the events. Note that LGEUS and WMRA have not yet scheduled any collection events within the State of Oklahoma for the 2009 program year; collection event details will be posted on the LG US website (<http://us.lge.com/green/>) as soon as they are scheduled. Each event is publicized locally a week or two in advance.
- 3) LGEUS will offer free shipping for LG-brand computer monitors (only) to Oklahoma residents beginning on January 2, 2009 via information posted on the LG US website (<http://us.lge.com/green/>). Oklahoma residents will be instructed to call the toll free LG service number (1-866-372-2928) and provide their name and address. A free shipping label will be sent to the resident for each LG-brand computer monitor they wish to return. This option will be offered to Oklahoma residents until LGEUS and WMRA have developed enough fixed sites and/or can schedule enough collection events to satisfy the convenience requirements of the Oklahoma Computer Equipment Recovery Act.

LGEUS believes that the plan detailed above will satisfy the requirements of the Oklahoma Computer Equipment Recovery Act. Please review our plan and provide your feedback as to whether the LGEUS plan is appropriate for citizens of Oklahoma. Feel free to contact me via e-mail or phone with any questions or concerns.

Sincerely,

Timothy McGrady

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