

Computer Recycling Notification and Recovery Plan  
for  
International Business Machines

June 1, 2014

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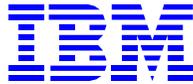
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**Note:** Sections of this plan which are noted in italicized letters are excerpts from the Oklahoma Senate Bill 1631. These excerpts are paragraphs from Section 5 of SB 1631 that pertain to the manufacturer's responsibilities for establishing a recovery plan for covered electronic devices within the state of Oklahoma. IBM's recovery plan response to each of the paragraphs is listed directly below it.

International Business Machines (IBM) has had, starting January 1, 2009, a compliant collection program in the state of Oklahoma for covered electronic devices labeled with the IBM logo as defined in the Oklahoma Law ("Covered Devices").

*C. The recovery plan shall fully explain how the manufacturer will collect from a consumer and recover each covered device that is labeled with the manufacturer's brand, at no charge to the consumer. The manufacturer's recovery plan under this subsection may use existing collection and consolidation infrastructure for handling covered devices and may include electronic recyclers and repair shops, recyclers of other commodities, reuse organizations, nonprofit corporations, retailers, recyclers, or other suitable operations.*

IBM has chosen Geodis Wilson USA, Inc. working with the E-World On-line Preferred Network (EWO - MITS), to facilitate its no-charge product take back for our recycling program for Covered Devices. E-World On-line's authorized network of collectors in Oklahoma will accept Covered Devices for shipment to



IBM recyclers. Once a Covered Device has been received by an E-World On-line authorized collector, the collector will package it and ship it to IBM's designated facility for recycling.

Consumers do not have to pay a fee at the time of collection or afterward

To supplement the offer of the E-World On-line's authorized network of collectors in Oklahoma, IBM has introduced a mail back option for consumers in Oklahoma. If the E-World On-line (EWO) network locations are not convenient, the consumer may arrange a pickup of their prepackaged computer materials utilizing the E-World On-line (EWO) mail back program. E-World On-line (EWO) will then pickup the package from the consumer and ship it to one of IBM's authorized recyclers. Instructions and packaging guidance can be found online starting here:

<http://www.e-worldonline.com/MailBack/Index>

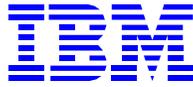
and then selecting "Oklahoma" in the drop down menu, and follow the instructions provided for this state.

There is no cost to the consumer for this service but it does require them to package and label the item per the instructions provided by E-World On-line prior to scheduling the pickup.

*D. The recovery plan shall provide for covered device collection services that are reasonably convenient and available, and designed to meet the collection needs of consumers in this state. Nonexclusive examples of collection methods that alone or in combination meet the convenience requirements of this section include:*

- 1. A mail-back system, at no cost to the consumer, whereby the consumer can return a covered device through the mail, including, but not limited to, a system in which the consumer can go online, print a prepaid shipping label, package the product, and schedule an at-home pickup for shipment back to the manufacturer;*
- 2. The providing of staffed physical collection sites at which consumers may return covered devices, sited in locations that are geographically central to the consumers served; and*
- 3. Collection events at which consumers may return covered devices, sited in locations that are geographically central to the people served and conducted with sufficient frequency to reasonably meet the needs of the consumers served.*

*E. If a manufacturer does not offer a mail-back system, it shall submit for approval by the Department of Environmental Quality a plan that offers reasonably convenient collections as set forth in paragraph 2 or 3 of subsection D of this section. The Department shall review the plan for geographic distribution and frequency of collections. The Department shall notify the manufacturer within thirty (30) days of receipt of the plan whether or not the manufacturer's plan complies with the requirements of this section. If the Department does not approve the plan, the Department shall state the reasons the plan does not comply. The manufacturer shall respond to the Department within twenty (20) days of receipt of notification of the*



*disapproval of the plan. If the Department and the manufacturer do not agree on whether the plan should be approved, the manufacturer may seek review in a declaratory ruling proceeding under the provisions of Section 307 of Title 75 of the Oklahoma Statutes*

IBM provides for Covered Device collection via a combination of Part D, paragraphs 1 and 2 (described above).

As noted above, IBM provides for the collection of Covered Devices that is reasonably convenient and available to consumers in Oklahoma, and designed to meet the collection needs of consumers in this state. Consumers may simply go online to the IBM website, then bring their Covered Devices to the respective nearest E-World On-line (EWO) center, where the Covered Devices will be collected and shipped for the consumer.

As also noted above, consumers do not have to pay a fee at the time of collection or afterward.

To supplement the offer of the E-World On-line's authorized network of collectors in Oklahoma, IBM has introduced a mail back option for consumers in Oklahoma. If the E-World On-line (EWO) network locations are not convenient, the consumer may arrange a pickup of their prepackaged computer materials utilizing the E-World On-line (EWO) mail back program. E-World On-line (EWO) will then pickup the package from the consumer and ship it to one of IBM's authorized recyclers. Instructions and packaging guidance can be found online starting here:

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and then selecting "Oklahoma" in the drop down menu, and follow the instructions provided for this state.

There is no cost to the consumer for this service but it does require them to package and label the item per the instructions provided by E-World On-line prior to scheduling the pickup.

*F. The recovery plan shall also include a statement that the manufacturer will not dispose of covered devices in landfills or transfer covered devices to computer equipment recycling facilities that dispose of covered devices in landfills other than necessary incidental disposal in de minimis amounts.*

IBM will not dispose of Covered Devices in landfills or transfer covered electronic devices to computer equipment recycling facilities that dispose of covered



electronic devices in landfills other than necessary incidental disposal in de minimis amounts.

IBM provides for the recycling or reuse of used computer equipment through their recycling contract with Technology Conservation Group (TCG).

To the best of our knowledge, all TCG locations are currently ISO 14001 registered & certified by a third party registrar, QMI/SAI.

*G. Each manufacturer operating or publishing a website for providing product information about a covered device shall include information about collection and recovery for consumers and provide such information to the Department. The manufacturer shall also include such information in the packaging or accompanying the sale of the covered device.*

Consumers can find out specifically how and where to return computer equipment at:

[www.ibm.com/ibm/recycle/us/](http://www.ibm.com/ibm/recycle/us/)

**Public Education Program:**

IBM maintains a web site for a public education program. The web site can be accessed at <http://www.ibm.com/ibm/environment/products/recycling.shtml>.

This web site is also referenced in the system user hardware manuals for customers.

**Contact Info:**

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