

Public Water Supply Frequently Asked Questions

Q: What is a Public Water Supply?

A public water supply (PWS) system is any system providing water for human consumption through pipes or other constructed conveyances, if such system has at least fifteen (15) service connections or regularly serves an average of at least twenty-five (25) individuals daily at least sixty (60) days per year, whether receiving payment for same or not. Multi-family dwellings, manufactured home communities, mobile home parks, recreational vehicle (RV) parks, and correctional facilities, which are constructed, inspected and maintained under a State or locally approved plumbing code, purchase water from a permitted water system, do not provide treatment, and do not resell water, are not classified as a Public Water Supply system.

Q: What is a Community Public Water Supply?

Community public water supply means any PWS system that serves at least fifteen (15) service connections used by year-round residents or regularly serves at least twenty-five (25) year-round residents. Some examples of community public water supplies are cities and towns, public works authorities, municipal services authorities, subdivisions, rural water districts and mobile home parks.

Q: What is a Non-transient Non-community Public Water Supply?

Non-transient non-community public water supply means any PWS system that is not a community water system and that regularly serves at least twenty-five (25) of the same persons over six (6) months per year. Some examples of these are schools, day care centers and factories.

Q: What is a Non-community Public Water Supply?

Non-community public water supply means any PWS system that serves an average of at least twenty-five (25) individuals at least sixty (60) days per year but is neither a community water system nor a non-transient non-community water system. Some examples of non-community public water supplies are campgrounds, RV parks, convenience stores, restaurants and bars.

Q: What is my public water supply's sample schedule?

You can find sample schedules for public water supplies in Oklahoma at <http://sdwis.deq.state.ok.us/DWW/>. If you have trouble locating the information on the website, contact your Public Water Supply District Compliance Coordinator at (405) 702-8100.

Q: At what level for each contaminant should I be concerned?

A list of regulated contaminants established by the U.S. Environmental Protection Agency and corresponding maximum contaminant levels can be found at <https://go.usa.gov/xQgjT>.

Q: Who can I contact about my private well (individual domestic well)?

Private wells are not considered public water supplies and therefore are not regulated as such by DEQ's Water Quality Division. If you would like to have water samples from your private well analyzed by DEQ's State Environmental Laboratory, you can call (866) 412-3057 for available private well water quality tests and prices. For additional information regarding private wells, you can call the Private Well Owner Hotline at (855) 420-9355 or visit <http://wellowner.org/>, sponsored by the National Groundwater Association.

Q: How can I find out if my water is in compliance with national primary drinking water regulations?

Contact your public water supply and ask for a copy of the most recent Consumer Confidence Report. Community public water supplies are required to make this report available to their customers each year. The report summarizes information regarding sources used, any detected contaminants, and compliance problems. If you recently received notice from your provider on the quality of water being served and would like additional information, please contact your Public Water Supply District Compliance Coordinator at (405) 702-8100.

Q: Who do I contact to make a complaint regarding my drinking water?

You can report your complaint to the DEQ by calling the complaints hotline at (800) 522-0206.