ATTENTION SAMPLE COOLER SHORTAGE NOTICE

We are currently running low on cooler stock due to non-return or non-submittal of DEQ-State Environmental Laboratory coolers sent with sample kits.

Sampling kits mailed to customers may not include the return cooler until stocks are replenished and/or coolers are returned to the laboratory.

Check your chain of custody form or sample collection instructions to determine if your samples need to be returned on ice. You may also call the laboratory to verify shipping requirements and sample conditions.

You may use any return vessel that is capable of maintaining an acceptable temperature of less than 6°C until delivery and does not compromise the sample validity. We apologize for the inconvenience.

Supply shortages and shipping delays have affected our ability to replace missing and lost coolers. If you currently have a DEQ-SELS cooler, please use it for returning samples. Also, please return any other unused kits or coolers you may have. These can be given to the local ECLS offices, mailed, or delivered in person to SELS Sample Management.

If you use a lab other than DEQ State Environmental Laboratory in Oklahoma City, please call 405-702-1000 and we will update our records so that you are removed from sample kit mailouts. Coolers and sampling containers are provided for DEQ State Environmental Laboratory customers only.

If you need assistance with sample submittal or have any questions, please call us at 405-702-1000.