



**Technology Trade-in Center**  
Powered by Dealtree.com

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**Estimates: 0 Value: \$0.00**

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## How It Works



### Packing and Shipping

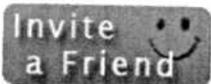
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#### Recycling

#### Service and Support

#### Erasing and Backing Up Data

Before you ship your product, you will need to back up any necessary data. Any files or data left on your system may be accessible to others.

If you have a Microsoft® operating system, please erase the operating system software from your device.

For more information about backing up your system and erasing your hard drive, please refer to the following resource:

- **Microsoft Windows 95/98 Backup Utility**  
You can use Backup to back up files stored on your hard drive. You can back up files via floppy disks, a tape drive or another computer on your network. If your original files are damaged or lost, you can restore them from backup. You can also start Backup by clicking Start, pointing to Programs, pointing to Accessories, pointing to System and then clicking Backup.
- If you do not see Backup on the Accessories menu, it is not installed. To find out how to install it, click Related Topics. For more information about how to use Backup, click the Help menu in Backup.

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#### Shipping Methods

You will be able to print a pre-paid shipping label from your confirmation e-mail. **Please note that standard ground shipping costs are included in your estimate.**

When dropping off your item with UPS, **we advise you to retain a drop-off receipt for your records. Please, do not drop off the item at any of the UPS drop box locations, as you will not be provided with a receipt when using this method.**

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#### Packaging Guidelines

Before packaging computer systems, please read the guidelines for [Erasing And Backing Up Data](#). Please be sure to remove all files, CDs, DVDs, etc. from the computer drives.

When packaging your device, be sure to include the operating system software (Macintosh or Windows) on CD or diskette, the Certificate of Authenticity, end-user license agreement and manuals.

If your system was shipped with a restore CD, each of the above items will be on the restore CD, and not packaged separately. If you have a Microsoft® operating system, please erase the operating system software from your device.

Also, please include any documentation and accessories that originally shipped with your device. These items may include: warranty cards, keyboards, mice and connection cables. Failure to include normally included items or accessories will impact the value of your trade.

Do not include a CRT monitor unless the system has a built-in monitor. Because of their weight, CRT monitors are not accepted for trade in.

**You will be responsible for all costs associated with packaging and insuring previously owned systems.**

Please follow these shipping tips when sending a product back for trade-in:

- Wrap the item(s) using plenty of bubble-wrap, foam packaging or other packing supplies around fragile item(s). Include all components of the system for return.
- Package the item(s) in a sturdy cardboard box designed specifically for shipping. Boxes are also available for purchase prior to the transaction.
- Tape all edges on the sides, top and bottom to make sure there are no rough edges that could be snagged by automated mail processing equipment. We do not recommend using masking or cellophane tape.
- Attach the shipping label to the outside of the package. Use a piece of clear shipping tape over the top of the label. It is important to use our shipping label, as it will be used to expedite tracking, identification and increase the speed of your return processing.
- Call UPS or drop off the package at a **UPS shipping location**. Be sure to keep the tracking number for proof of return. You may also ship at your own expense using the carrier of your choice as long as they can provide you with a Shipment Tracking Number and proof of delivery.
- Products must be shipped within 30 days of the transaction in order for quoted trade-in rebate value to remain valid for trade-in transactions. If your products do not arrive within 30 days, you will need to re-apply for a new trade-in quote.

If you need packaging supplies to mail your product, we suggest you visit [onepak.com](http://onepak.com) for all your shipping needs.

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**TERMS & CONDITIONS AGREEMENT**

Please stop and take a few minutes to read this agreement carefully. By participating in this trade-in program you agree to assume the obligations outlined below. It is your responsibility to read this agreement carefully to understand your obligations.

The Gateway Trade-in Program is operated by Dealtree Services Inc. and other service providers selected by Dealtree Services. Dealtree Services and its service providers are referred to in this agreement as "Dealtree."

You agree to the terms and conditions set forth below regarding the trade-in offer. In these terms and conditions, the Item you are trading in is referred to as the "Item."

1. You are the only owner of the Item and have the right to transfer ownership of the Item. No other person or company has any ownership interest of any kind in the Item.
2. The Item description, serial number and model number you provide are accurate and complete. The serial number on the Item is original and has never been tampered with.
3. You are providing the Item to Dealtree in working order. You are responsible for the condition of the Item upon its arrival at Dealtree's facilities. If the Item does not work when it arrives at Dealtree's facilities, you agree to pay for the shipping costs necessary to return the Item to you.
4. You are responsible to pay for the cost of shipping the Item to Dealtree's facilities.
5. Upon receipt of the Item, Dealtree will inspect the Item to determine the Item's valuation. If Dealtree accepts the item, Dealtree will provide to you a payment in the amount of the Valuation selected by Dealtree. **THE VALUATION MAY BE SUBSTANTIALLY DIFFERENT THAN THE ORIGINAL ESTIMATE PROVIDED TO YOU. YOU AGREE THAT DEALTREE'S VALUATION OF THE ITEM AFTER DEALTREE RECEIVES THE ITEM IS FINAL.**
6. When you place a trade-in order or when you receive confirmation from Dealtree that you have placed a trade-in order, Dealtree has not agreed to actually perform the trade-in. Dealtree's acceptance of your trade-in order only occurs when Dealtree sends you the payment for the valuation of the Item determined by Dealtree. You acknowledge that Dealtree may reject any Item for any reason and may limit the quantity of Items to be traded in.
7. Upon receipt of the Item by Dealtree, all information, data and software on the Item will be deleted and unrecoverable.
8. If Dealtree is damaged or incurs any kind of expense because you were not authorized to transfer ownership of the Item, because of the condition of the Item, or because of any software or other information stored on the Item, you agree to defend, indemnify and hold Dealtree harmless from any liability, claim, or expense associated therewith.
9. If Dealtree accepts the Item, you transfer all right, title and interest in the Item to Dealtree. Your transfer of the Item to Dealtree may not be revoked by you.
10. **YOU AGREE THAT DEALTREE WILL HAVE NO LIABILITY TO YOU IF THE VALUATION YOU RECEIVE IS LESS THAN THE ESTIMATE INITIALLY PROVIDED TO YOU, IF DEALTREE REJECTS ANY ITEM, OR IF THE ITEM IS LOST OR DAMAGED DURING SHIPPING.**
11. You agree to ship the Item to Dealtree within 30 days after you place your trade-in order.
12. You agree that the only location for any legal action between you and Dealtree will be the state or federal courts located in Orange County, California.

**Print**