

5-1-2015

Melissa Adler-McKibblen
Land Protection Division
Oklahoma Department of Environmental Quality

Dear Melissa,

Nixeus Technology, Inc offers a mail-back program for all our consumers that meets the requirement of Oklahoma Computer Equipment Recovery Act.

Nixeus consumers can recycle or send back their end of life or unwanted Nixeus electronic devices with us anytime. There are no fees or charges for this service. Simply contact us at recycle@nixeus.com or call us toll free at 888-983-4128. This free mail back program is limited to only Nixeus branded products and is subject to product verification and approval. Once approved, we will provide the consumer with a prepaid UPS return shipping label to ship back their Nixeus electronic device for recycling, refurbishing, or for proper disposal. Consumers may drop off their prepaid return package at local authorized retail UPS shipping locations or schedule a UPS pick-up.

Nixeus products recovered through our mail-back program are all individually inspected and dissembled. We employ a dedicated USA team that can disassemble end of life products to determine if individual parts of a Nixeus Covered Electronics Device can be repaired, recycled or re-use for refurbishing, repair, or to extend the life of other Nixeus products under our warranty program.

Nixeus covered devices recovered from our mail-back program will not be disposed of in landfills or transfer covered devices to e-waste/recycling facilities that dispose of covered devices in landfills other than the necessary incidental disposal in de minimis amounts.

Nixeus has a dedicated webpage on our website to provide more information regarding our mail-back/recovery program, recycling and proper disposal of covered devices located at:

http://www.nixeus.com/?page_id=1793

If you have any questions, please feel free to contact me anytime. Thank-you for your time.

Best Regards,

Peter Trinh
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