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LAND PROTECTION DIVISION  
DEPARTMENT OF ENVIRONMENTAL QUALITY

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## **Wacom Technology, Inc. Ewaste Returns Program for Oklahoma**

Wacom Technology, Inc has implemented a take back program currently via 1-800-922-6613 that can be accessed via Wacom's website. The toll free number directs the customer to Wacom's Customer Care Center where a UPS shipping label is created and emailed (or otherwise sent) to the customer. The program will be fully automated via a web connection to UPS by September 1, 2010.

Consumers who wish to recycle their Wacom branded LCD products can access the returns program through Wacom's website through the following steps:

1. Access the Wacom Technology recycle web page - ([www.wacom.com/ewaste](http://www.wacom.com/ewaste))
2. Select the state in which they reside
3. The customer will be taken to a description of the states ewaste recycling program with a link to the states resources or Wacom's mail back program link.
4. Wacom's mail back program link currently directs the user to a toll free number, and will redirect the user to the shipper UPS after September 1, 2010.
5. Once at the UPS site the user will:
  - a. complete a form that creates a shipping label that can be printed,
  - b. be directed to the closest shipping locations (in Oklahoma arrange for an at home pick up), and
  - c. learn how to prepare the product for proper shipping.

Wacom begins tracking the product once the customer completes the shipping label. The shipping destination is the closest recycling facility of one of the vendors Wacom has contracted with to handle recycling under the returns program. All products are tracked to the recycling facility at which time the facility is responsible for assuring the product is recycled/reused in a manner that complies with all local and federal laws and regulations including prohibition against disposal in landfills.

Wacom receives monthly reports from the recyclers concerning the weight of products recycled and certification of proper handling.

Regards,  
Wacom eWaste Team