



STEVEN A. THOMPSON
Executive Director

OKLAHOMA DEPARTMENT OF ENVIRONMENTAL QUALITY

BRAD HENRY
Governor

October 14, 2009

Mr. Timothy Dunn
Best Buy Environmental Services
7601 Penn Avenue South
Richfield, MN 55423

Subject: Best Buy E-Waste Compliance Plan

Dear Mr. Dunn:

On September 25, 2009 the Oklahoma Department of Environmental Quality (DEQ) received your revised recovery plan. The DEQ has reviewed your recovery plan as required by 27A O.S. § 2-11-605 of the Oklahoma Computer Equipment Recovery Act. The DEQ's review of the recovery plan was to verify your compliance with the Act. After detailed review it has been determined that your revised plan is compliant with Act. Thank you for your efforts as we continue to work towards a clean and prosperous Oklahoma.

If you have additional questions, please contact me at (405) 702-5218.

Sincerely,

A handwritten signature in black ink that reads "Melissa Adler-McKibben".

Melissa Adler-McKibben
Environmental Programs Specialist
Land Protection Division





Environmental Affairs
One World, Our World.

Product Recovery Plan *For* **Best Buy** (Insignia and Dynex)

Best Buy Product Recovery Plan Notification.....	2
Product Recovery Plan	3
Standards for E-waste Collection & Processing	11
Recycling/Reuse Provider	14
Education and Outreach	15



Environmental Affairs
One World, Our World.

Best Buy Product Recovery Plan Notification

The Oklahoma electronic waste recycling act requires manufacturers who sell covered electronic devices in Oklahoma to register with the Department of Environmental Quality annually.

Manufacturer Name: Best Buy
Address: 7601 Penn Avenue South, Bldg B6
City, State, Zip: Richfield, MN 55423
Contact Person Title: Tim Dunn
Title: Environmental Policy & Compliance Manager
Phone: 612.291.3406
Fax: 952.430.6708
Email: Timothy.Dunn@BestBuy.com

Compliance with Terms and Conditions

All of the following apply to equipment purchased by an individual primarily for personal or home business use and labeled with Best Buy's brand(s), both those in use and no longer in use.

1. *Best Buy* provides for the collection from a consumer of used Insignia and Dynex equipment.
2. *Best Buy* provides for the recycling or reuse of covered electronic equipment.
3. Consumers do not have to pay a separate fee at the time of recycling to recycle their end of life or unwanted Insignia and Dynex brand covered electronics.
4. *Best Buy* provides for the collection of Insignia and Dynex equipment that is reasonably convenient and available to consumers in this state, and designed to meet the collection needs of consumers in this state.
5. Best Buy will make available to residents of Oklahoma with relevant information on how to recycle their end of live or unwanted electronics
6. Consumers can find out specifically how and where to return covered electronic equipment at www.BestBuy.com/recycling
7. Best Buy will make available a variety of recycling programs to meet the needs of the program requirements and residents of Oklahoma.

Manufacturer Brands





Environmental Affairs
One World, Our World.

Product Recovery Plan

Best Buy is committed to fueling our growth as a socially responsible, values-driven global corporation and recognizes its responsibility to create and maintain industry leading environmental standards. We aspire to have our employees make business decisions daily that take into account the social responsibility of the enterprise and our impact on people, communities and the environment. Our environmental approach extends throughout the entire organization, aimed at minimizing the environmental impact to the communities and the world we all share. Our goal is to provide accessible solutions for our customers and employees to recycle the products we sell in a convenient, safe, responsible and environmentally friendly fashion.

Best Buy honors the guidelines put forth by the EPA's Responsible Recyclers (R2) and supports a solution for the management of electronic waste where producers, retailers, recyclers, consumers and government share responsibility in driving the success of an economically sustainable electronics recycling solution.

To ensure all products collected for recycling through Best Buy are handled responsibly, we partner directly with qualified and respected recycling companies. Best Buy partners exclusively with recyclers who uphold the Best Buy internal standards as well as the external standards we honor.

Best Buy Recycling Programs

In Store Recycling Program

The in-store drop off program is available at all Best Buy locations where consumers can bring consumer electronics (with restrictions) into a Best Buy location for recycling. Consumers are charged a \$10 recycling fee for all screened items and in return receive a \$10 Best Buy gift card. The \$10 charge on screened items is not applied to Best Buy's private label products (Insignia and Dynex). Consumer can bring in for recycling two consumer electronics, daily. Best Buy will not accept appliances, TVs larger than 32" or console televisions through this program.

The material is collected in small volumes at the Best Buy stores, consolidated and transported directly to recycling facilities under contract with Best Buy.

Information on the In Store Recycling program is available at www.BestBuy.com/recycling

Tech Trade-In

Best Buy provides consumers a program where select products can be identified for value and consumers are compensated for those products using Best Buy Gift Cards. This program is not limited to Best Buy's private label products and residents can utilize this program to return products that are not manufactured by Best Buy.



If it is determined that select products have no value the customers can select the option to print a mailing label at their home and send unwanted or end-of-life consumer electronics to a Best Buy contracted recycler free of charge. Once the products arrive at the recycling facility all products are tested and evaluated for repair and reuse before they are added to the recycling process.

Program information and a step-by-step process for Tech Trade-In is available at: www.bestbuytradein.com

In-Store Recycling Kiosks

The recycling kiosk gives customers and employees an opportunity to recycle wireless devices, ink cartridges, gift cards, CDs and DVDs, and rechargeable batteries at no cost to the consumer or employee. The recycling kiosk is located in the vestibule of every Best Buy store.

The material collected in the kiosk is sent to our recyclers through a mail in program. Products placed in the kiosk are tested and evaluated by our recycler for repair and reuse before they would be added to the recycling process.

TV and Appliance Haul-Away

Best Buy will remove an old or obsolete TV or Appliance at no charge from a consumers' home when a new product is purchased and is being delivered to the home by Best Buy Home Delivery or Geek Squad. The TV and Appliance Haul-Away program is offered at all Best Buy locations in the U.S..

In addition to the "free with purchase and delivery" option is a premium service where Best Buy will provide direct collection from a consumers home when a customer purchases the Haul-Away service. The cost for this service covers the transportation but the customer is not charged for recycling. In the case of Haul-Away as a service Best Buy will come directly to the resident's home and take away two items, regardless of brand, for recycling (TVs, Appliances, etc).

Collection Sites

Physical Collection Locations

Store Number	Location	Address1	City	State	Zip
219	OKLAHOMA CITY SO. OK	7202 S I 35 SERVICE RD	OKLAHOMA CITY	OK	73149
220	OKLAHOMA CITY NO OK	5801 N MAY AVE	OKLAHOMA CITY	OK	73112
221	TULSA OK	10303 E 71ST ST	TULSA	OK	74133
646	QUAIL SPRINGS OK	2135 W MEMORIAL RD	OKLAHOMA CITY	OK	73134
762	TULSA MIDTOWN OK	5520 E SKELLY DR	TULSA	OK	74135
875	NORMAN OK	400 26TH AVE NW	NORMAN	OK	73069
1401	OWASSO OK	9055 N 121ST EAST AVE	OWASSO	OK	74055



Environmental Affairs
One World, Our World.

1419	OKLAHOMA CITY W OK	6421 SW 3RD ST	OKLAHOMA CITY	OK	73128
1427	MIDWEST CITY OK	7231 SE 29TH ST	MIDWEST CITY	OK	73110
1499	SW TULSA OK	7308 S OLYMPIA AVE	TULSA	OK	74132
1787	MOORE OK	2700 S SERVICE RD	MOORE	OK	73160



Collection Facility Procedures

In Store Customer Product Recycling Overview

Customer Product Recycling: The process of providing customers with options to recycle their used electronics. Observing this process ensures the following:

- Recycling processes are properly executed
- Qualified products are accepted
- Alternative recycling options are provided

In Store Drop Off Electronics Recycling Qualifications

Employees must determine if the product qualifies for Electronics Recycling via www.BestBuy.com/Recycling. Observe the following restrictions:

- Only two products may be accepted per household, per day.
- Do not accept appliances, console televisions, or televisions larger than 32 inches.
- Do not accept unsanitary or hazardous products.

Note: Prior to accepting a product, inspect it to ensure it is safe and sanitary.

Upon determination of product eligibility, observe the following:

- If the product is eligible for Electronics Recycling, place a green recycling sticker on it, then direct the customer to the Customer Service Counter for Point of Sale (POS) processing.

Note: Green recycling stickers are available via Print Solutions.

If the product is not eligible for Electronics Recycling, direct the customer to www.BestBuy.com/Recycling, www.1800RECYCLING.com, or 800-RECYCLING (800-732-9254).

In Store Electronics Collection Process

1. Scan the appropriate recycling trigger SKU/Item Number into Point of Sale (POS) as a sale. Observe the following:

All Stores Excluding California: Use SKU/Item Number for all recycling transactions excluding televisions, monitors, and laptops (excluding Insignia and Dynex brands). Televisions, monitors, and laptops (excluding Insignia and Dynex brands) have a \$10 recycling fee per unit that must be tendered and given back to the customer in the form of a gift card. Perform the following when accepting a television, monitor, or laptop:

- a. Scan the \$10 recycling trigger SKU/Item Number into POS as a sale.
- b. Press [TOTAL] or [F8]. POS will prompt a value package for a free \$10 gift card.



- c. Sell a \$10 gift card. Note: The recycling trigger SKU/Item Number and gift card sale must be on the same transaction.
2. Complete the POS transaction as usual.
3. Place the recyclable product in the designated section behind the Customer Service Counter.

Note: Once an item is turned in by a customer it becomes property of Best Buy. All theft policies apply.

Electronics Recycling Shipping

- Ensure a recycling pallet is assembled and staged to accept product. Store additional recycling pallets in the warehouse until needed.
- Take all recyclable products from the designated section behind the Customer Service Counter to the warehouse for shipping.
- Ship the product in a Gaylord box/pallet.
 1. Place a completed green recycling pallet sticker on each Gaylord box/pallet.
Note: Green recycling pallet stickers are available via Print Solutions. Check the designated section behind the Customer Service Counter hourly for recyclable products.
 2. Take all recyclable products from the designated section behind the Customer Service Counter to the warehouse for staging.
 3. Place the recyclable products onto the Gaylord box/pallet. Observe the following:
 - Place heavier products (e.g., 32-inch televisions) on a separate pallet for recycling.
 - Do not overfill the Gaylord.
 4. Place a green recycling pallet sticker with your store number, Bill of Lading (BOL) number, and shipping date on each Gaylord box/pallet.
Note: Green recycling pallet stickers are available via Print Solutions.
 5. Call transportation to request a recycling pickup. Calls made before 3:00 PM local time will be picked up within 24 hours Monday through Friday. Be prepared to provide the following:
 - Your name
 - Your store number
 - Quantity of Gaylord boxes/pallets



Environmental Affairs
One World, Our World.

- Bill of Lading (BOL) number

After shipping, order a replacement Gaylord box/pallet using the TV Packaging Order Form. Stores do not incur any additional charges for replacement Gaylord boxes/pallets.

Recycling Kiosk

- Use the three designated slots on the recycling container to properly dispose of inkjet cartridges, cellular phones, and rechargeable batteries.
- The Product Process Manager or an Inventory Team Member checks the recycling container daily to see if the boxes need to be emptied.
- If a box is full, remove the full inkjet cartridge, cellular phone, or rechargeable battery box and replace it with a new one.
- Take the full box to the warehouse and place it near the other United Parcel Service (UPS) packages to ensure proper shipping and replenishment.



Employee Safety Policy

A healthy and safe work or shopping experience is essential for employee and customer satisfaction. Quality, productivity, profitability, and employee morale are enhanced by continually improving our environment, health and safety expectations, and performance. Each employee must work safely and encourage others to maintain a healthy and safe work environment. We have a personal responsibility to ourselves and our families to return home free of injury. We have an ethical responsibility to our coworkers and customers and we can not have fun or be the best if any of our employees or customers is injured, or if our resources are damaged or unsafe.

Applies to All Best Buy Retail, Service, Corporate and Logistics employees.

What it is:

- You are encouraged to report safety suggestions to Leadership.
- If you witness another employee engaging in unsafe behavior, you are responsible to report the matter to a manager immediately.
- If you engage in unsafe behaviors, you may face disciplinary action up to and including termination of employment.
- Examples of unsafe behaviors include, but are not limited to:
 - Acts of hazing and horseplay.
 - Failing to properly mark unsafe conditions or hazards.
 - Knowingly utilizing malfunctioning equipment.
 - Knowingly exceeding your physical limitations.
 - Knowingly disabling or modifying safety features on tools and equipment.
 - Knowingly exceeding design limitations of equipment and tools.
 - Knowingly failing to utilize required personal safety equipment.
 - Knowingly failing to follow Safety Standard Operating Procedures (SOP) and practices. More information on Safety SOP and practices are available from your manager or in some instances accessed on-line.
 - Retail Safety SOP
 - Service Safety SOP

Injury and/or Property Damage

- You are required to immediately report any incident of injury (customer or employee) or property damage (customer or company property) that occurs on the job. Such reports must be made to your manager or another member of management.
- Managers are required to immediately report all incidents of injury and property damage by either
 - Contacting the HR Support Center
 - Or you can enter claims on-line by going using instructions provided in Best Buy Intranet
- All incidents or injuries will be thoroughly investigated to determine both the cause and corrective action needed, if any, to prevent recurrence.

Coercion, Suppression and Threats Not Allowed

Best Buy does not allow coercion, suppression, and threats against individuals who witness or report incidents of unsafe behavior, conditions, or incidents. Employees should contact the HR Support Center or the Ethics Hotline.



Environmental Affairs
One World, Our World.

Examples of coercion, suppression and threats include, but are not limited to:

- Pressuring injured individuals not to report claims.
- Providing false information with the intention of limiting the extent of the injury, damage, or corrective actions.
- Offers and incentives to employees or customers in attempt to suppress the claim of injury or customer property damage.

Retaliation is not allowed

Best Buy does not allow retaliation against individuals who report incidents of unsafe behavior, conditions, or incidents. Retaliation is against the law and will result in disciplinary action up to and including termination.

Policy Violations

Failure to comply with any provision of this policy may result in disciplinary action up to and including termination of employment.



Standards for E-waste Collection & Processing

Industry Standard

The recycler shall employ a standard of care, skill, integrity, and diligence consistent with the highest professional standards practiced in the industry.

Facilities and Workforce

Recyclers will provide Best Buy, and/or Buy agents, access to any documentation, personnel and facilities necessary for Best Buy to audit and assess compliance with the recycling standards approved by Best Buy.

The recycler will employ only competent, able persons who are (1) knowledgeable in the services provided, (2) knowledgeable regarding all applicable safety regulations and practices; (3) licensed under all applicable laws, rules and regulations. The recycler shall not employ prison labor or any person that the recycler is aware of that pose a risk to the safety of other employees.

The recycler will provide documentation of all employee training and safety programs.

Licenses, Permits and Insurance

Recycler has the responsibility to obtain all applicable licenses, permits and other authorizations necessary to perform the services and ensure all aspects of the recycling operation are performed in compliance with all applicable laws, ordinances, rules and regulations.

Insurance required shall be by an insurance company authorized to do business in the state in which the recycling services are rendered and shall provide for at least ten days notice to Best Buy before any termination, cancellation or non renewal.

- Recyclers will maintain a policy of commercial liability insurance in an amount specified in contract.
- Recycler will maintain throughout the partnership with Best Buy workers compensation insurance in an amount not less than statutory limits for the state with they provide service.
- Recyclers will maintain Environmental Impairment Insurance in an amount specified in contract.
- Recycler must maintain financial insurance to cover facility closure and documentation of decommissioning process in the event of facility closure.

Notification of complaints or compliance issues

Recycler must notify Best Buy in writing of any complaints or claims made by or through any governmental or regulatory body regarding any services performed by the recycler.



Subcontractors

Subcontractors will adhere to all Best Buy standards in place with primary recyclers.

Best Buy may, at its discretion, give notice to the recycler to remove a particular subcontractor from performing any services related to Best Buy material.

Data Security

Storage media must be handled and sanitized appropriately, prior to reuse, recycling or disposal, to prevent unauthorized disclosure of information and to ensure confidentiality. Recycler must subject all storage media to a process that renders all data and other information unrecoverable.

When a recycler receives a computer processing unit with a hard drive, the hard drive must be destroyed or wiped to DoD Level III standards. If Service Provider does not have DoD wiping capability, hard drive must be destroyed.

Recycler acknowledges and agrees that certain materials collected from Best Buy programs must be recycled and shall not be refurbished, resold or otherwise reused. All restricted electronics will be determined by Best Buy.

Reuse and Resale of Working Whole Units or Parts

Service Provider will provide space, staff and equipment necessary to perform testing on all Electronics Waste Material and Electronic Materials from Best Buy

Once items are tested, the recycler will sell working product, remarket working parts and de-manufacture and recycle material determined to be at end-of-life in a safe and environmentally sound manner in accordance with all State, Federal and Local regulations.

All units that are deemed repairable by the recycler will be refurbished by the recycler and resold in secondary markets.

Recycler will sort and track working and non-working parts. Tested working parts may be sold in secondary markets. Non working parts determined to be at end-of-life shall be de-manufactured and recycled in a safe and environmentally sound manner in accordance with all State, Federal and Local regulations.

The recycler acknowledges and agrees that at no time during the partnership with Best Buy that any non-working whole units or non-working parts will be sold or shipped outside of the United States.

Recycling

Once material is placed in the recycling stream a recycler must provide documentation of CRT and E-Waste Processing including downstream vendors for all materials collected from Best Buy. Recyclers must have facilities and equipment capable of safely and efficiently demanufacture items such as:

- Computer Monitors such as CRTs and Flat viewing screens with no tuner



Environmental Affairs
One World, Our World.

- Televisions such as Plasmas, LDCs, Projectors and CRT screens
- Computers such as CPU Towers, desktops and Laptops
- Computer Peripherals such as Fax Machines, Printers, Copiers, Keyboards, Mice and Speakers
- Home Theater Electronics such as speakers, receivers, DVD players and VCRs,

Contracted recyclers are required to take end-of-life electronics and components and derive commodities or feedstock for reuse. These commodities or feedstock should be refined to a point where the recycler can obtain the highest value in commodity markets, feedstock for new products or markets in place to further refine the commodities.

Energy Recovery, Incineration and Landfill

Recycler and subcontractors shall not utilize energy recovery, incineration, or land disposal as a management strategy for electronics and components unless applicable law requires the use of one of these technologies.

Unit Tracking and Reporting

Service Provider will designate a specific team and portion of warehouse to Best Buy Product to ensure consistency, maximize production, and maintain efficiency

Recycler will weigh all loads, track shipments and report data from Best Buy locations in reporting criteria set by Best Buy.

Recycler will provide Best Buy with a list and counts of the Manufacturer make and type of each unit that is recycled and other information as required in a reporting format provided by Best Buy.



Recycling/Reuse Provider

Best Buy honors the guidelines put forth by the EPA's Responsible Recyclers (R2) and supports a process where the management of electronic waste is a partnership between producers, retailers, recyclers, consumers and government. The share responsibility ensures the success of an economically sustainable electronics recycling solution.

To make sure all products collected for recycling through Best Buy programs are handled responsibly, we partner directly with qualified and respected recycling companies. Best Buy partners exclusively with recyclers who uphold the Best Buy standards as well as the external standards we honor.

Electronics Recyclers International (ERI)

ERI is Best Buy's recycling partner that supports our In Store Take Back program in Oklahoma as well as our TV Haul-Away program.

Address

Electronic Recyclers International
P.O. Box 242
Fresno, CA 93745
Phone: 440.248.3991

Company Website

www.electronicrecyclers.com

Audit Information

Audit package available upon request

Materials Processing Corporation

Materials Processing Corporation is Best Buy's recycling partner that supports the Tech Trade-In recycling program.

Address

MPC Global Headquarters
2805 West Services Road
Eagan, MN 55121
Phone: 866.661.6723

Company Website

www.materialsprocessing.com

Audit Information

Audit package available upon request



Education and Outreach

Our goal is to provide accessible solutions for our customers and employees to recycle the products we sell in a convenient, safe, responsible and environmentally friendly fashion. Best Buy is uniquely positioned to deliver to residents the information needed to support our goal. Best Buy utilized a series of education tools available to both residents of Oklahoma and our employees.

Best Buy Employees

Best Buy employees receive training monthly on Best Buy programs, new initiatives and information which will better help serve the customer. Store teams will be informed of the new electronics recycling law in Oklahoma as well as the recycling options available to the customers.

Best Buy employees have customer support kiosk in the store. These kiosks allow employee to help find information online regarding the products and services the customer is seeking. Employees can use the Best Buy website to help support the customer's recycling needs as well as access the site operated and maintained by the state of Oklahoma.

Periodically, Best Buy will also add an insert to the Sunday add space regarding recycling options for the products we sell in the store and online. A sample of an upcoming advertising inserts has been provided with this collection plan.

Online Resources

Information regarding Best Buy recycling options can be found online on our home page. Residents can go directly through www.BestBuy.com and located at the bottom of the home page under **Product Support** are links to Tech Trade-In and Recycling options.

www.BestBuy.com

Product Support

- Forums
- Installation & Repairs
- Warranties & Performance Plans
- Order Parts
- Check Gift Card Balance
- Product Recalls
- Trade-in Center
- Recycling

Credit Cards

- Apply Now
- Make a Payment
- Card Benefits

Reward Zone® Program

- Learn More
- Check Your Points

Corporate Info

- About Best Buy
- News Center
- Careers
- For Our Investors
- Developers **NEW!**
- Responsibility
- Community Relations
- Affiliate Program
- Contact Us

[More Best Buy Sites](#)

www.BestBuy.com/Recycling



Environmental Affairs
One World, Our World.

Address <http://www.bestbuy.com/site/olspage.jsp?type=category&id=pcmcatt149900050025&DCMP=dr0001422>

[Español](#)

BEST BUY Weekly Ad Store Locator Outlet Center Gift Center Small Business Center Cart
0 Items

[Gift Cards](#) [Credit Cards](#) [Reward Zones](#) [Customer Service](#) [Wish List](#) [Order Status](#) [My Account](#)

TV & VIDEO AUDIO CAR & GPS CAMERAS & CAMCORDERS COMPUTERS CELL PHONES & OFFICE MUSIC, MOVIES & BOOKS GAMES & TOYS HOME & APPLIANCES

SEARCH FOR Keyword or Item # All Categories Welcome. Please [create an account](#) or [Sign in](#).

Top deals of the week Discover this week's hottest deals in one easy-to-find spot. [Shop >](#)

We now offer electronics recycling at all Best Buy® stores nationwide.

You trust us when it's time to buy the latest electronics. You can also trust us to help you safely dispose of your old ones.

In fact, many of your broken, obsolete, or unwanted gadgets are just waiting to be e-incarnated. So bring them to us. And we'll make sure they're properly and safely recycled, so they have the chance to perhaps come back as something even cooler in the future. It's all part of our Greener Together™ program.

And we'll take just about anything electronic, including TVs, DVD players, computer monitors, cell phones and more. You can bring in up to two items a day, per household, and most things are absolutely free. However, there is a \$10 charge for TVs 32" and under, CRTs, monitors and laptops — but we'll give you a \$10 Best Buy gift card to offset that cost. It's just a little e-incarnation appreciation.

So do it for the Earth. Do it to get rid of some old junk. Or just do it for some good Karma.

Best Buy® + You. We're Greener Together.



Greener Together™

- [Find nearest store >](#)
- [Recycling program FAQs >](#)
- [Best Buy electronics recycling standards >](#)

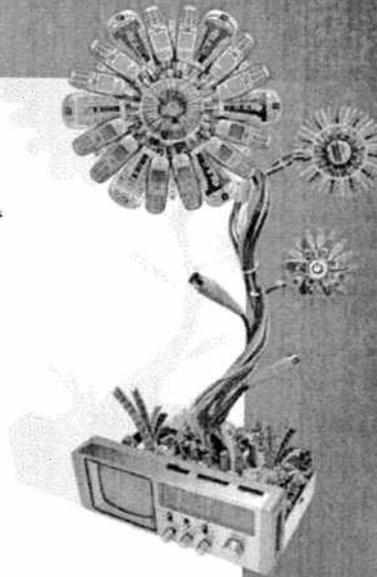
\$10 recycling fee and \$10 gift card offer do not apply to stores in California, or to any Insignia®, Dynex® or VPR Matrix® products. Gift card good toward future purchase.

WHAT WE TAKE

- Two items per household per day.
- Nearly everything electronic, including TVs, computers, DVD players, monitors, or cell phones.
- We charge \$10 for TVs under 32", CRTs, monitors and laptops. But you receive a \$10 Best Buy gift card.

WHAT WE DON'T TAKE

- Internal & External computer hard drives.
- Console TVs, or TVs and monitors larger than 32". Use our haul-away or pickup programs for these items.
- Electronics containing Freon, like mini refrigerators or air conditioners. Please contact your local waste

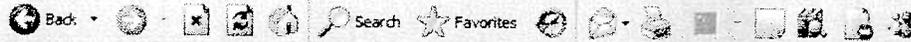




Environmental Affairs
One World, Our World.

www.BestBuyTradeIn.com

File Edit View Favorites Tools Help



Address <https://www.bestbuytradein.com/bb/>

BACK FORWARD Return to BestBuy.com

Thousands of Possibilities
GET YOURS



Best Buy Trade-in Center

CART Estimates: 0 Value: \$0.00

TRADE-IN HOME

HOW IT WORKS

TRADE-IN ESTIMATOR

SERVICE & SUPPORT

Sign In | New Customer

trade-in
at Best Buy

Trade-In Home

How It Works

Trade-In Estimators

- ▶ Desktops: PC
- ▶ Desktops: Apple
- ▶ Laptops: PC
- ▶ Laptops: Apple
- ▶ Tablet PC's
- ▶ Camcorders
- ▶ Digital Cameras
- ▶ Servers
- ▶ Multimedia Projectors
- ▶ HD DVD Player
- ▶ Home Audio Receivers
- ▶ Mobile Phones
- ▶ Car Audio
- ▶ Monitors
- ▶ Game Systems
- ▶ PDAs
- ▶ Apple Ipad
- ▶ GPS Navigation

Now you can TRADE-IN select gently used electronics, including iPods, digital cameras and digital camcorders, for a Best Buy gift card to use towards any purchase at Best Buy!

Follow four simple steps to trade in equipment:

- **Step 1** -- Use the Estimator to receive an instant estimate of your trade-in value.
- **Step 2** -- If the value is acceptable, register with the Best Buy Trade-In Center.
- **Step 3** -- Complete the transaction, print a prepaid shipping label and ship your items to our trade-in center.
- **Step 4** -- A **Best Buy** gift card will be mailed about 7 to 14 days after receipt of your item.

→ More on How It Works

Trade-In Estimators



PC Desktop



PC Laptop



Apple Desktop



Apple Laptop



Servers



Computer Monitors



SLR & Professional



Point & Shoot



Camcorders



MultiMedia Projectors



Home Audio Receivers



Car Audio Receivers



Game Systems



Mobile Phones



PDAs or Hand Held Computers



Apple Ipad



HD DVD Player



GPS Navigation

Free Recycling

Invite a Friend

Service And Support

Frequently Asked Questions



Environmental Affairs
One World, Our World.

www.1800Recycling.com

In addition to Best Buy own home page we have partnered with our recycling partner Electronic Recyclers International to co-create an online resource and toll free number dedicated to recycling options for everyday household products. The website www.1800Recycling.com can be accessed through our Best Buy's recycling website. The website provides a user the ability to search for the nearest recycling center based on their zip code and the locations are not limited to Best Buy stores. In addition to the zip code level search the site also provide links to current recycling news, links to state e-waste guidelines and links to state environmental departments.

The website www.1800Recycling.com is also the toll free number (1.800.732.9254) that can be contacted to collect the same information that is available online. The toll free number provides a series of touch tone prompts to walk users through their options and will provide a zip code level search for the nearest recycling center.



In store Information

Printed signs are placed at stores and are available in brochure, poster and side walk signs. A sample of the brochure is provided.



Environmental Affairs
One World, Our World.

In addition to the signs created by Best Buy we can also print information on the customers receipt at point of sale. The information will include and website and toll free number that directs residents to information on how to recycle their unwanted electronics.